

## Privacy Policy

Village Camp Outdoor Resorts (“us,” “we,” or “our”) operates the website [villagecamp.com](http://villagecamp.com) (the “Site”). This Privacy Policy explains how we collect, use, and safeguard your Personal Information, and the choices you have associated with that data.

By using the Site—and, where applicable, by providing your consent—you agree to the collection, use, and processing of information in accordance with this Privacy Policy.

### Information Collection and Use

We may collect personally identifiable information (“Personal Information”) that you voluntarily provide when using our Site, including:

Full name

Email address

Phone number

Mailing address

Reservation information

Travel preferences

We use this information to:

Process and confirm bookings

Provide you with resort updates and relevant communication

Respond to your inquiries

Improve our services and your user experience

Send marketing communications, where legally permitted

### Communication Consent

By selecting the check box on the bookings checkout page, guests agree to receive automated marketing SMS messages from 9 Tree RV. Guests may receive text messages before, during, and after their stay with us. Standard message and data rates may apply.

Reply “STOP” at any time to opt out of future text messages.

### Subscriber and Mobile Information

Text messaging originator opt-in data and consent will not be shared with any third parties, excluding aggregators and providers of the Text Message services. Please note:

We do not share or sell subscriber information with third parties for their direct marketing purposes.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

All of the above categories exclude text messaging originator opt-in data and consent; this information will not be

shared with any third parties.

#### Log Data

When you visit our Site, we may collect Log Data automatically sent by your browser. This may include:

Your IP address

Browser type and version

Pages visited

Date and time of your visit

Time spent on each page

Other statistics to help us understand website usage

#### Cookies

We use cookies to personalize your experience and track usage of our Site. You can choose to disable cookies in your browser settings, but some features of the Site may not function properly without them.

#### Data Security

We use commercially reasonable and appropriate safeguards to protect your Personal Information. However, no transmission method over the internet or method of electronic storage is 100% secure, and we cannot guarantee absolute security.

#### Changes to This Privacy Policy

This Privacy Policy is effective as of 05/20/2025 and remains in effect unless modified. We reserve the right to update this Privacy Policy at any time, and updates will be posted on this page with the new effective date.

If we make material changes, we will notify you via the email address you provided or by placing a prominent notice on our Site.

#### Contact Us

If you have any questions about this Privacy Policy, please contact us.